

Google Apps Vault and MailVault

While we respect Google immensely, and Google Apps Vault may be quite good, we feel it has some significant shortcomings.

Here are our thoughts on those, as well as some reasons why we prefer MailVault.

Google Apps Vault

Works only with Google Apps

- This could be constraining for organizations in scenarios like:
- There is a hybrid messaging setup in place.
- The organization wants to shift to a new messaging platform (moving email from the Vault could be a challenging task!)

Pricing & storage

- For each user's email that needs to be backed up the organization incurs an additional cost. Recurring. Every year.
- And if the compliance policy dictates that email must be saved for multiple years, then the storage and the costs simply keep growing.

Ex-employees' email

- For users who no longer work with the organization, but whose email needs to be saved, the organization continues to pay additional costs.

Storage location and details

- All data is stored in the cloud. There is no on-premise option, which may be what a company wants.
- Even in the cloud, how and where exactly the email is stored is not clear. This lack of visibility may not satisfy compliance criteria of certain industries.

Cumbersome workarounds for certain operations

- Setting retention rules, which include email aliases is not straightforward.
- Email can be exported out only in mbox format.
- Email cannot be simply and easily restored into the Inbox.

MailVault

Works with all email servers

- MailVault is built around open-standards and will happily work with most modern email systems, including Google Apps Vault.

Hybrid mode, multiple email servers

- Organizations can use MailVault in a hybrid mode, with more than one mail server with no problems.
- Change your messaging system or provider at will, knowing that MailVault will take care of your long-term storage needs – centrally and securely.

Multi-platform, on-premise or on cloud

- MailVault can run on Windows and Linux.
- You can deploy it on-premise, or in the cloud.
- It supports local storage as well as external network storage.

Pricing

- An attractive one-time cost based on user licenses.
- Thereafter an incremental annual fee for software upgrade protection ensures you are always running the latest and greatest release of MailVault.

Licensing and ex-employees

- MailVault automatically detects and adjusts license usage when people leave the company. Keeping all their email safe, searchable and retrievable of course.

Other

MailVault has been designed to be extremely simple and easy to use, with a lot of power hidden under the hood, and includes:

- Single-instance store, with deduplication, compression and encryption
- Simple search, quick search, advanced search, search within results, saved searches
- Multiple domain support, users with multiple email addresses
- Privilege based, user roles
- Additional VIP protection for enhanced privacy of email
- Optional self-service to users via browser, or from within email client (via IMAP)
- Restore a single message, or entire mailboxes. For any users, any email id, over any time period as EML zipped file, via SMTP, via POP3
- Audit trails and Storage efficiency reports
- Filters, retention policies, legal hold